

Patricia Washington
President & CEO, Visit Alexandria
October 28, 2021 - Alexandria City Academy

To attract visitors that increase revenues and promote the City of Alexandria and its assets

#### Mission





#### Visit Alexandria Board of Governors

#### Representatives from the following categories:

- Hotel
- Retail
- Restaurant
- Association
- Attraction
- Historic Preservation
- City Manager's Designee (currently Deputy City Manager Emily Baker)
- Mayor's Designee (currently Vice Mayor Elizabeth Bennett-Parker)
- Citizen At-Large







## Economic Impact of Visitors (50+ miles) 2019 data

\$881 million in Visitor Spending

6,595 Jobs

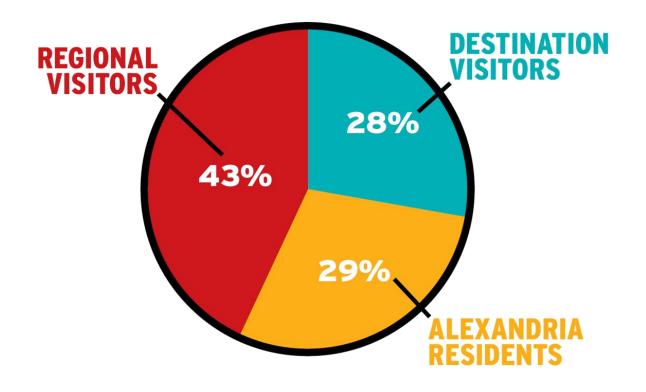
\$28.6 million in Local Tax Receipts\*

Source: 2019 Economic Impact of Domestic Travel on Virginia and Localities, Virginia Tourism Corporation.

\*Data is based on macroeconomic modeling and provides an estimate of receipts, not an accounting of actual taxes and receipts.



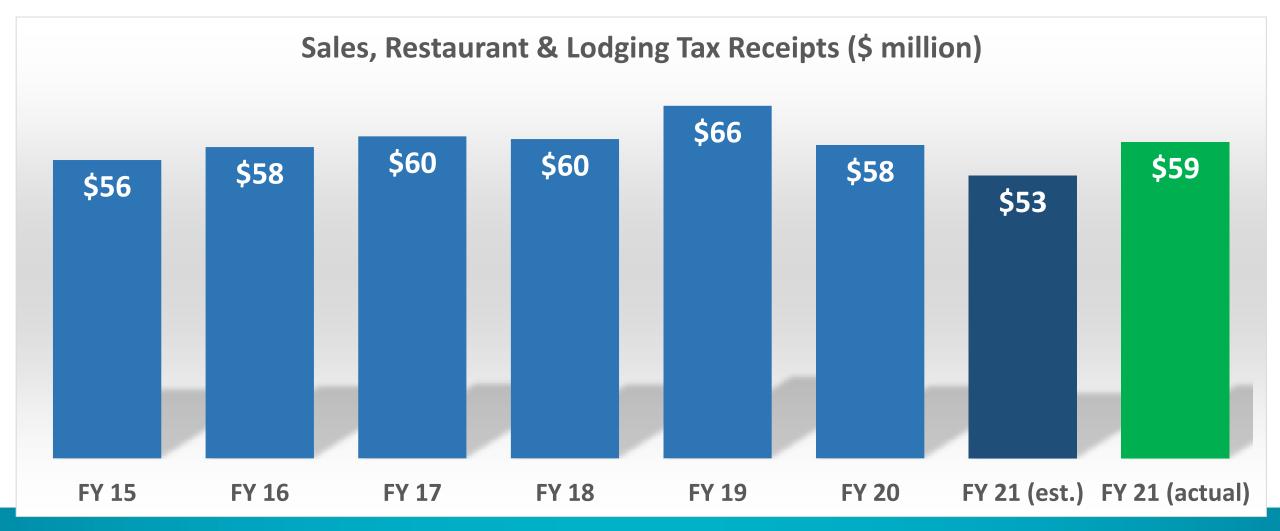
# Non-Residents Pay 71% of Consumption Taxes



Source: 2016 Visa credit card sales, meals, and lodging transaction data, VisaVue



#### What's at Stake?



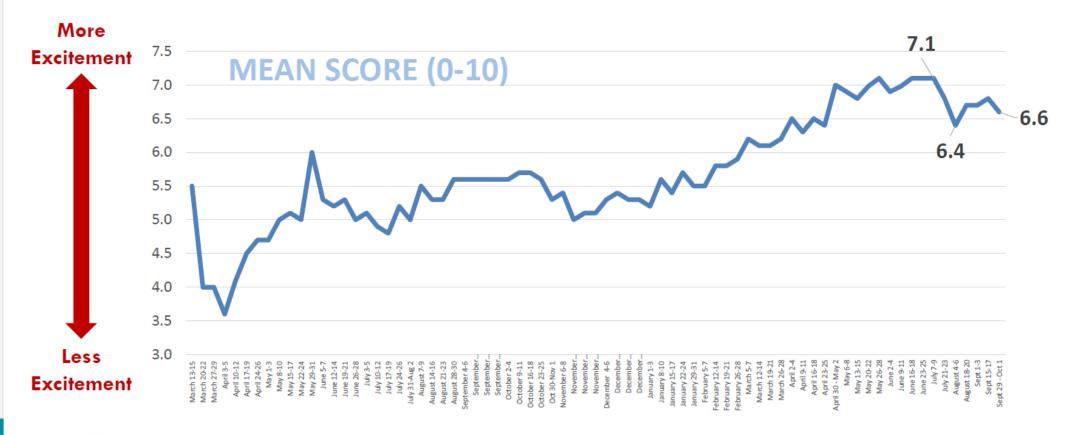
Sources: FY 15-21 Actual, City of Alexandria Revenue Dept.

FY 21 Estimate, City of Alexandria Approved FY 22 Budget



#### **EXCITEMENT TO TRAVEL NOW**

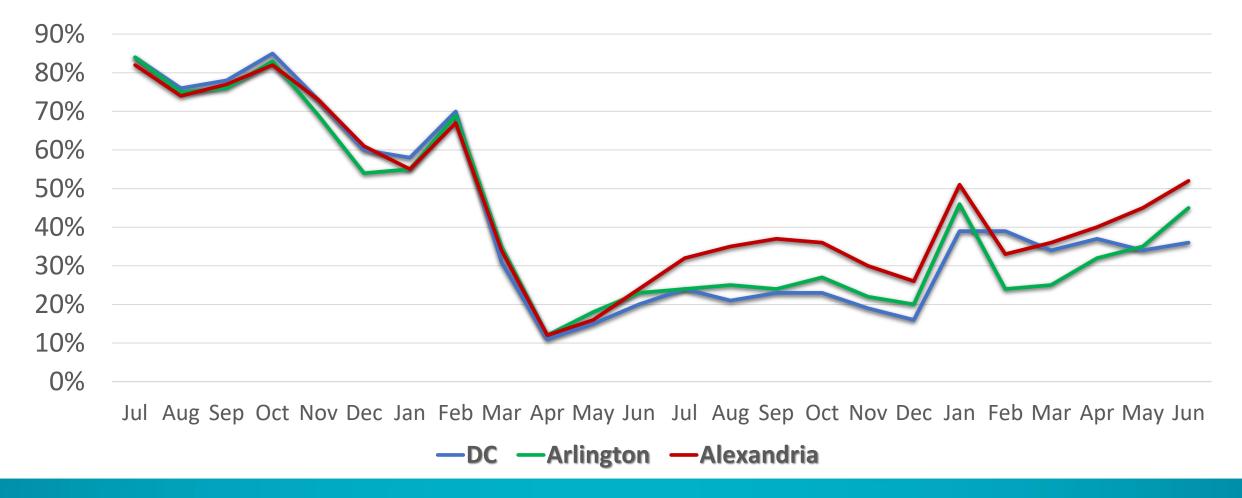
Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month. How excited would you be to go? (Assume the getaway is to a place you want to visit)





Source: Destination Analysts, Oct. 2021

#### **Alexandria Hotel Occupancy FY 20-21**





Source: STR

### Demand Shifts to Weekends (DC Region)

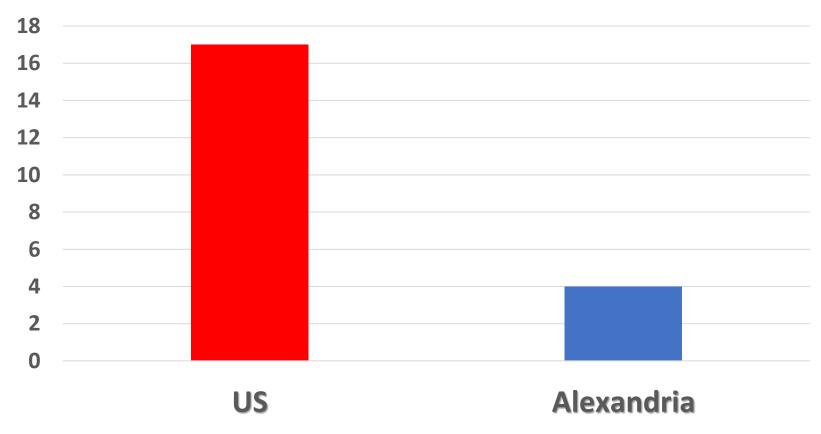
2019 2021

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
8-Jun	74	93	97	96	88	79	83	5-Jun	47	23	22	25	27	35	41
15-Jun	76	96	98	96	84	74	75	12-Jun	27	27	29	30	32	43	50
22-Jun	67	90	97	96	92	92	92	19-Jun	31	31	33	34	36	48	53
29-Jun	85	94	96	93	85	77	79	26-Jun	33	35	38	39	42	52	56
6-Jul	54	58	57	76	95	86	80	3-Jul	34	35	35	33	35	49	64
13-Jul	60	79	91	93	87	80	83	10-Jul	63	30	31	33	36	45	49
20-Jul	77	93	97	96	87	86	90	17-Jul	34	37	42	44	45	54	61
27-Jul	76	91	96	93	86	89	92	24-Jul	39	42	44	44	43	52	58
3-Aug	69	84	89	85	85	87	89	31-Jul	45	43	41	41	44	55	60
10-Aug	73	80	80	78	72	74	78	7-Aug	39	40	41	42	50	63	68
17-Aug	62	78	82	79	77	77	84	14-Aug	43	35	36	37	42	56	62
24-Aug	63	76	84	85	76	76	78	21-Aug	36	33	36	39	44	58	65
31-Aug	54	66	71	71	65	78	90	28-Aug	39	33	35	38	42	55	59
7-Sep	64	37	57	77	74	68	71	4-Sep	30	28	31	30	33	53	69
14-Sep	64	89	96	96	89	84	82	11-Sep	53	26	25	30	37	49	55
21-Sep	67	87	97	97	90	76	80	18-Sep	34	36	37	35	39	50	60

Source: STR. 2021 © CoStar Realty Information. Inc. 33

#### **Keeping Small Business in Business**





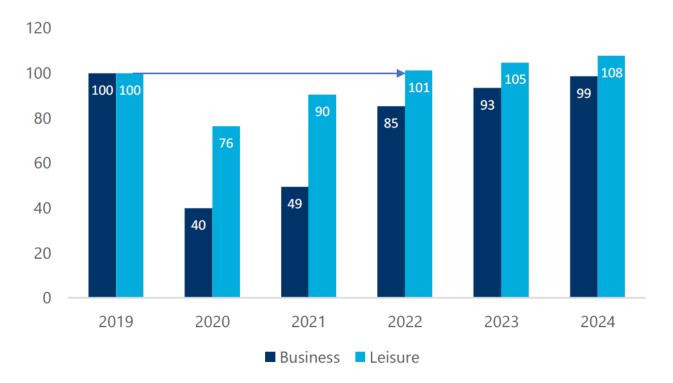


#### The Big Picture: US Forecast

#### Leisure travel will fuel the recovery

#### **Business and leisure trips**

Index (2019=100)



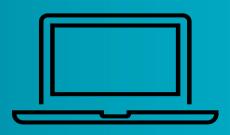
Leisure back to 2019 levels in 2022

**Business nearly back in 2024** 

Note: Only domestic trips

Source: U.S. Travel Association, Tourism Economics

### Fiscal Year 2021 Performance July 2020 - June 2021



Web Visits
2.3 million
+ 8%



Social Media Followers 165,000 + 8%



Press Hits
1,000+
(5 straight years)



### Fiscal Year 2021 Performance July 2020 - June 2021



Blog Pageviews 785,000 + 31%





405 Members + 5%



### Media Coverage: 1,000+ Stories

Traveler Taveler

**Southern Living** 

THE OPRAH MAGAZINE

**Forbes** 

**ESSENCE** 

TRAVEL+ LEISURE









woman's day

The Washington Post





BUSINESS INSIDER



### **Promotions: Hotel Packages**





#### The Alexandrian Old

**Participating Hotels** 









Suites - Old Town

Holiday Inn Hotel &





• 260,000+ page views

hotels

#### **LOVE YOUR SUMMER HOTEL PACKAGE**

Just minutes away from Washington, D.C. and named a Top 5 Best Small City in the U.S. 2020 by the Condé Nast Traveler Readers' Choice Awards, Alexandria is the perfect destination for a summer road trip or weekend getaway. Stroll the King Street mile in Old Town, shop at one-of-a-kind boutiques, toast the weekend at independent restaurants and enjoy waterfront experiences across dining, arts, history and outdoor

From May 21 to October 31, 2021 enjoy hotel rates starting as low as \$83 per night with

#### The Love Your Summer Hotel Package Includes:

- . Unlimited ride two-day City Cruises anchored by Hornblower adult passes for two. valid on the Monuments Cruise and the Water Taxi (\$80 value)
- . Free overnight hotel parking (up to \$60 value for two nights)
- Free Key to the City museum passes for two, which can be used for admission at 9 area museums and historic sites plus 40% off at George Washington's Mount Verno and tall ship Providence (up to \$80 in combined value). (Note that some attractions remain closed or are operating at limited capacity. See what's open in Alexandria now.)

\*Valid on reservations made for May 21 to October 31, 2021. Two-night minimum. May be restricted at some hotels to rates on Friday, Saturday or Sunday, Availability is limited. Vouchers will be provided at check-in which can be redeemed at the Alexandria Visitor Center (221 King St.) for Key to the City passes and at City Cruises ticket booths

Those not yet fully vaccinated are required to wear a face mask in shared indoor and



Alexandria

From new waterfront happenings to bike rides down historic streets, there are endless ways to enjoy summertime



Hilton Alexandria



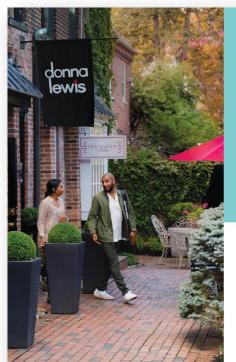


Town / Duke Street

• 19,000+ referrals

to participating

#### **Promotions: Retail**



SHOW LOVE. SHOP LOCAL.



Learn more about ways to support local businesses at: VisitAlexandriaVA.com/ShopSmall







#### **Promotions: Restaurant Weeks**







### FY 2022 Plans



### **Expanded Advertising**



- 34% increase in advertising investment due to ARPA funds from City
- New tactics: Streaming audio and Expedia
- New audiences: Black travelers and Spanish-language
- Expanded high-efficiency tactics: YouTube, social and native
- Relaunching "Stay in the Moment" campaign





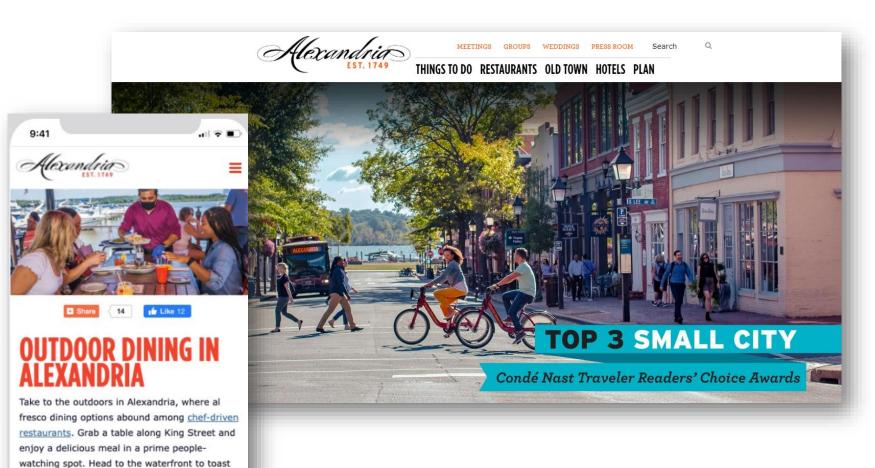
### Stay in the Moment Ad Campaign



Watch the 15-second "Stay in the Moment" video ads <a href="here">here</a>, <a href="here">here</a>, and <a href="here">here</a>.



### Launch New Website – Spring 2022



the weekend and take in stunning views of the Potomac River, or enjoy a luxurious brunch on one of our numerous outdoor patios.

Based on the latest CDC health guidance, it is recommended that everyone wear a mask in public indoor spaces in Alexandria, except when actively eating or drinking, regardless of

- Mobile-first design
- Faster page speed
- Higher search rankings
- Enhanced mapping
- Inspirational visuals



### Leverage Condé Nast Top Small City

#### Condé Nast Traveler Names Alexandria a Top 3 Best Small City in the U.S. in 2021

More than 800,000 filled out surveys for the magazine's 34th annual Readers' Choice Awards.

BY ALEXANDRIA LIVING MAGAZINE STAFF
OCT. 05, 2021 6:52 P.M.





#### **Events Return**





#### **Meetings Focus**





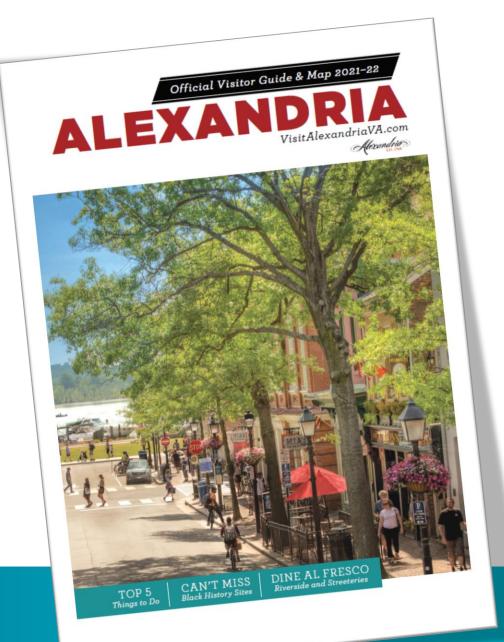




- Retention of regional annual meetings
- Increase in-person site visits and destination FAMS: 4 out of 5 ultimately book
- Industry collaboration (PCMA, MPI, CVBReps)
- Collaboration with National Harbor
- Prioritize solicitation on major economic drivers

"Visit Alexandria has done a great job keeping up with regular client events where we were able to meet on Zoom calls, have fun activities, and connect with their members. They really have kept those relationships going despite everything that has happened." - Vicki Lindberg, Meeting Planner with Association Headquarters





# 2022-23 Official Visitor Guide & Map

- New publisher Madden Media
- 250,000 copies
- 95 locations from NYC to DC to VA Beach



### **FY 22 Content Highlights**









- Waterfront
- Outdoor experience
  - Dining
  - Tours
  - Public art
  - Meeting spaces
- Shopping
- Inclusive history
- Weddings



### **Neighborhood Promotions**







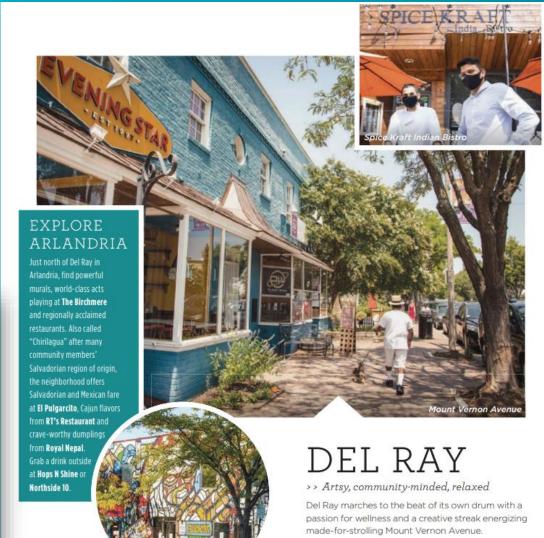
1,737 likes

visitalexva — CLOSED. Congratulations @melatcompass on winnining! — ∳ GIVEAWAY ∳ Alexandria's Carlyle and Eisenhower Valley are a contemporary counterpart to historic Old Town where you can sip Virginia-made cider and explore African American heritage sites.



Things to Do Now in Alexandria's Old Town North Neighborhood





» From Visitor Center

2 miles

» Drink

» Can't-Miss

· Art deco

architecture

### **Diversity, Equity & Inclusion**





- Black history, travel, culture and businesses
- Ethiopian and more African diaspora communities, cultural experiences and businesses
- Hispanic community, cultural experiences and businesses
- Asian American and Pacific Islander community and business owners
- Indigenous culture, art and history
- BIPOC travel scorecard

City of Alexandria Racial and Social Equity Core Teams participation





### Spanish Language Campaign





Pasee por calles históricas. Visite una boutique independiente. Cene junto al agua.



VISITEALEXANDRIA.COM

Descubra Alexandria

Compras, cocina, historia, arte

LEARN MORE



#### LAS MEJORES COSAS PARA HACER EN ALEXANDRIA

Kombrets une de les Timagnes culdates exqueñas de I.E. UIL por tres afise consecutivos según las primos Readen? Choles Asia de Condé Sant Tevulor, Allocandra se aira escapada de fin de semaria ecopedam muy pròxima a la capital de los EC. UIL. Esta sor experiencias importibiles de Alexandria que audid agregar à su discreto.

Según se pastes de estad más recentres de los Centres para el Costar y la Prevención de Esformadadas (Centers for Dissaus Cel and Prevention, CDC), se recomiende que todos usem use macerifia de especiale interior polícico en Alexandria, independientes del estado de vecunación. Tembilo libre una macerifia para especios al aire libro mos absentación.



#### 1. Pasee por King Street, nombrada una de las mejores calles de Estados

a arquitectura contenera, las calles bordeadas de ladrillos, los alligiones arquidrados y un dosel de luces contelleantes durante l'incisent borne que assess non Vicer Great ses le control anno

do metaurantes y boultques independentes, o dit un passo



#### 2. Disfrute de un crucero turístico o



#### 3. Experimente la historia donde sucedió

Alexandria os una disaled que pracede a la Recolución Establistráteria y asiá libra de historia. Espárra las courriscos a para al aria libra de Alexandria for Grussy a vivincela la historia y la subtra afromenencia de Alexandria con Naturniasion Tour Company, Vileta Carlyla libraria, una maralita georgiana y control entral del seulo VVIII. Control y Thome Mexicon, and ha serás de control del seulo VVIII. Control y Thome Mexicon, and ha serás de control del seulo VVIII. Control y Thome Mexicon, and ha serás de la control y control y



#### **Drop In Campaign**

- \$109 billion Black travel audience\*
- Work with a Black-owned creative firm: **Creative Theory Agency**
- Highlight Alexandria's strengths and our welcoming community
- Highlight Black-owned businesses and **Black History sites**
- Collect new photo/video assets to be used across other campaigns



#### DROP IN AND STAY A WHILE

Alexandria, VA: A Waterfront City Within Eyesight of Washington, D.C.



"Some places take you by the hand and make you want to stay a while - That's Alexandria.

Gary Williams Jr., Creator, Entrepreneur,









architecture, Alexandria has everything





\*Source: MMGY Global

## Drop In Campaign :60 Video Ad



Watch the :60 "Drop In" video ad <a href="here.">here.</a>



### Ways You Can Get Involved

- Find out how to support local businesses and stay up to date on the latest happenings by following our:
  - VisitAlexandriaVA.com website
  - Social media and blog (see to the right)
- Sign up for our Alexandria Insider enewsletter at
  - VisitAlexandriaVA.com/ENews
- Hold your next meeting (large or small) in Alexandria. Contact our sales team at CBHebble@VisitAlexVA.com for assistance.
- Plan an Alexandria wedding. Contact
   LChase@VisitAlexVA.com for assistance.
- Be ambassadors for Alexandria as a top destination



